

# **Payment & Refund Policy**

**Last updated: July 12, 2022**

## **Payments**

All consultations require full payments. There are no 'deposits'.

## **Cancellations, Re-Scheduling & Refunds - Client Agreement**

For consultations cancelled or re-scheduled by a client more than 48 hours before the appointment: Full refund less any admin fees.

For consultations cancelled or re-scheduled by a client less than 48 hours before the appointment: All payments are Non-Refundable.

## **Consultation Cancellation and Date-Change Policy - Company Agreement**

For a cancelled consultation by The Energy Healing Consultant Ltd, full refunds will be given within a month of the date change, with no fees. Payments may be transferred, though, to another consultation time upon request.

## **EEA/EU Clients**

You may be required to account for VAT under the reverse charge procedure according to the local VAT rules in your country.